

Banfields Aged Care

Pricing for Additional Services



...we care

Additional optional services in residential care information for aged care consumers

WHAT ARE ADDITIONAL CARE AND SERVICES?

All residential aged care services approved under the Aged Care Act 1997 (the Act) may offer residents the option to purchase additional care or services, such as entertainment or lifestyle choices, for an additional fee.

These are care or services in addition to those that providers are required to provide under the Act, and cannot include any care or services already paid for by another fee or charge (for example, through an extra service fee or an accommodation payment).

Additional care and services are optional, and can be offered on an ongoing basis or an opt-in/opt-out basis. The service and associated fee is subject to agreement between you and the provider prior to the service being delivered, and you must be given an itemised account.

AM I REQUIRED TO ENTER INTO AN AGREEMENT FOR ADDITIONAL CARE AND SERVICES?

No. Additional care and services are optional, and you cannot be required to enter into an additional services agreement. Any additional care and services and the fee for those services must be agreed between you and the provider.

CAN MY ADDITIONAL CARE AND SERVICES FEES BE INCREASED?

Fees for additional care and services must be agreed between you and the provider. Any change to those fees must also be agreed. Alternatively, if you enter into an ongoing agreement for the provision of additional care and services, the agreement could specify the circumstances under which the fee may change. It should be noted that any such agreement is a commercial arrangement between you and the provider, and is not regulated by Government.

Reference: <https://www.dss.gov.au/our-responsibilities/ageing-and-aged-care/aged-care-funding/extra-service-status/optional-additional-services-in-residential-care>

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LIFESTYLE SERVICE

- Phillip Island Bus outing including shopping trips (trip only) - \$11pp per outing
- Off-island Bus outing including shopping trips - \$16.50pp per trip
- Individual music therapy - \$11pp per 10 minute session

CONCIERGE CAR SERVICE

- Flat rate of \$33 (return trip) into Cowes Township and back, plus \$0.82 per km.
- Any trips off the island will cost \$44 per hour, plus \$0.82 per km.

CATERING SERVICES

- Alcoholic beverages (wine, beer and basic spirits) - \$5.50 per standard drink
- Private room hire for functions - \$110 per function (room only); Private Dining Room, Lifestyle Hub, Men's Club
- Alfresco Café & Bar - please refer to the Menu and Daily Specials for prices

PHYSIOTHERAPY

- These charges apply to Physiotherapy Services over and above the legislated Specified Care and Services for Residential Care Services as per the Resident Agreement
- Standard consultation (30mins) - \$75 incl. GST

**all charges are subject to change by Management*

NOTE: All charges are inclusive of GST

TECHNOLOGY AND BUSINESS SERVICES

- Facility wireless internet service - \$27.50 per week
- Foxtel - please refer to service provider for current charges
- Private telephone connection - please refer to service provider for current charges
- Library computer access - \$11 per hour or part thereof
- Printing/copying charges colour - \$0.82 per A4 side B&W \$0.28 per A4 side
- Private use of boardroom for appointments - \$27.50 per 30 minute session

HAIRDRESSING, MASSAGE & BEAUTY THERAPY

Banfields offers a range of holistic therapies that enhance residents' wellbeing. The relaxing surrounds of our onsite room can provide for all your hairdressing, massage & beauty therapy requirements. A full price list of services is available at Reception.



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